



Get A Grip Inc.



Sharon Dillard
president

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Website:
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Industry:
home improvement

New Mexico employees:
12

Revenue:
declined to disclose

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Get A Grip has a handle on morale

BY AUTUMN GIUSTI | SPECIAL TO NMBW

NMBW: How would you describe the company culture?

SD: Even though we have technicians working in the field, everyone has an equal voice. We've imported a lot of the ideas people have. It's as simple as our uniform ... one of the technicians wanted to have a different kind of jean, so we installed it.

What are your company's most popular perks?

The technicians are paid for 40 hours a week. If they get the job done earlier, it can be a 30- to 35-hour week.

How have you kept employee morale strong during the recession?

When I'm in here and the phone rings, I answer it. And [employees] know that. I don't mind going out to the field and seeing what's going on. It's all this together that makes the company; it's not just one person.

Give an example of how your staff has dealt with a challenge or setback in the past year.

We've gone through this recession, and they were all afraid we were going to do layoffs, which we didn't. We've asked them to do just a little bit more so we can step up to the plate. I told them that it was going to be tough, but we've held in there. Our revenues are up 20 percent.

Are you hiring, or do you plan to hire in the next year?

We plan to hire. We just got into a new building in May and are looking at expanding and selling more franchises.

GETAGRIP
resurfacing